

Orion Research, LLC

August 20, 2017

Employee on Glassdoor.com Says Herbalife Ethics Department is a Façade and High-Level Distributors Are Not Held Accountable, Raising Questions About Herbalife’s Ability to Effectively Implement Changes Required by the FTC Order

The following comment was posted on August 20, 2017 on “Glassdoor,” a website that allows individuals to share their views on the companies they work for or have worked for in the past.

A person identifying as a current Regional Nutrition Club Ambassador in Torrance, CA, stated that Herbalife’s “Ethics” department is a façade. The employee also stated that top distributors “control decision making matters” and employees attempting to hold these favored distributors accountable for rule violations risk losing their jobs.

Aug 20, 2017

 **"Regional Nutrition Club Ambassador"**

 Current Employee - Regional Nutrition Club Ambassador in Torrance, CA

 Doesn't Recommend  Negative Outlook  Approves of CEO

I have been working at Herbalife full-time

Pros

Good Benefits, Paid Travel. Work from home.

Cons

The whole Ethics department is a facade and managed by tyrants. The supposed intent of the department is to correct issues and violations to protect the brands image and insure nutrition clubs aren't perceived as retail stores however complaints are ignored and corporate does no effort to actually take action toward fixing problems as top-level distributors are who control decision making matters. Favoritism is rampant amongst the management team and if you dare speak out against them your job is job is immediately put on the line and your commitment is seriously questioned.

There is very little opportunity to grow in the company as this is a Remote position. Expect very little assistance from anyone if the opportunity to transfer to another department ever becomes available. Raises are rare and bonuses actually being paid out are almost unheard of.

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Advice to Management

The department is a revolving door and will continue to be so until you learn to treat all of your employees equally and with respect.

Given Herbalife’s ongoing need to comply with the Federal Trade Commission Consent Order, the suggestion that top distributors operate beyond the rules is concerning.